

Rent Collection Service

This includes all of the Let Only service plus;

- We will collect your tenants rent in accordance with agreed terms in your contract.
- We will provide you with rental receipts, management fee invoices and statements, so you can easily and clearly see what money has been received, what deductions have been made, including any contractor bills, and what funds have been sent over to you. We will send these by email for speed and ease.
- If your tenant is late in paying the rent, we will chase them verbally and in writing to obtain the funds as quickly as possible.
- You will be notified of any delay in the rent being paid and the reason why it is late.
- If there are continued delays we will inform you of your options and raise a claim on your rent guarantee policy (if applicable) on your behalf.

It is important to note that with our strict referencing process, it is unusual for a tenant to not pay the rent. Circumstances do change however, which is why we encourage rent guarantee to be in place and for a minimal annual fee, you will have complete peace of mind.

Our fee for our Rent Collection Service is 2% + VAT (2.4% + VAT) of the rent. This fee is taken monthly upon receipt of the rent. This fee is in addition to the Let Only Fee.